SLAND BUILDER

An Information Source for Slegg Professional Customers

2020







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INTERIOR DESIGN Slegg is your one-stop shop for interior finishing products as well



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FAMILIAR FACES Slegg employees you know and trust

LAYERING UP

products will play

a key role in the

drive to Net-Zero

Outsulation

IN THE CONNECTIONS **BUSINESS** Message from **Steve Conroy**

MUTUAL SUPPORT NETWORK A mutually beneficial partnership with the Island contractor community



LENDING A HAND Local community events and charities

PART OF YOUR COMMUNITY **SINCE 1947**

COMOX

554 Anderton Rd. Comox, BC (250) 339-2207

CUMBERLAND

3217 Small Rd. Cumberland, BC (250) 336-8710

DUNCAN

7281 Trans-Canada Hwy Duncan, BC (250) 748-1032

LANGFORD

2901 Sooke Rd. Langford, BC (250) 478-5509

NANAIMO

4950 Jordan Ave. Nanaimo, BC (250) 758-8329

SAANICHTON

2046 Keating Cross Rd. Saanichton, BC (250) 652-1130

SIDNEY

2030 Malaview Ave W. Sidney, BC (250) 656-1125

SLEGG DOOR SHOP

2901A Sooke Rd. Langford, BC (250) 386-3667

TOFINO

661 Industrial Way Tofino, BC (250) 725-2538

VICTORIA

1496 Admirals Rd. Victoria, BC (250) 388-5443









AN UNCOMPROMISING COMMITMENT TO SAFETY



From our yards to your jobsite

The success of our businesses depends on the safety and well-being of our employees, customers, vendors and the general public. In order to accomplish this goal, we have a shared responsibility to eliminate unsafe conditions and are confident that together we can minimize the potential exposure and spread of the Coronavirus (COVID-19). Along those lines, we think it is important to let you know the policies and best practices we have instituted to serve one another during this time of concern.

OUR FACILITIES

Keeping People Safe

- We provide our employees with PPE such as face coverings, gloves, and eyewear
- We train our employees on health and safety standards pertaining to COVID-19
- We require sick employees to stay home
- We screen the health of our employees and send them home if sick
- We have hand sanitizer available for all employees

Securing a Healthy Environment

- We deep clean and disinfect high-touch surfaces and equipment on a regular and on-going basis
- We open windows, doors or adjust heating/cooling to maximize ventilation
- We practice social distancing with our employees and customers in our locations
- We have eliminated all third-party yard visits except for customer pickup
- We provide contactless order fulfillment at our yards

Creating a Flexible Workplace

- We promote flexible work schedules to avoid overcrowding at our facilities
- We have altered employee start and lunch times to eliminate groups in breakrooms and common areas at large facilities
- We are utilizing video conferencing, phone, text, and email in place of face-to-face interaction
- We have eliminated all non-essential travel



YOUR JOBSITE

Our Commitment

- We will follow Social Distancing and limit number of employees on buck hoists and freight elevators
- We will follow PPE requirements
- We will comply with jobsite health screenings
- We will equip employees with hand sanitizer
- We will facilitate staggered work schedules with other trades
- We will refrain from hand shaking, fist-bumping and other physical touching
- We will leave jobsite if anyone becomes ill

Contact us for more information.

LOTS MORE IN STORE



Tim Urguhart **PRESIDENT Slegg Building Materials**

9 250.478.5509

☑ T.Urquhart@slegg.com

A mission we have at Slegg is to bring our customers the best products from the best suppliers in the construction industry. "

Welcome to the 4th edition of our magazine, and the 1st one of this new decade.

A mission we have at Slegg is to bring our customers the best products from the best suppliers in the construction industry. There continues to be many improvements in construction applications and processes, and the products we sell tie into many of these positive changes.

In this edition you will read about leading-edge suppliers providing consistently superior quality products available through all of our branches, up and down, and across Vancouver Island.

We have lots going on in the coming year that we believe will be beneficial to you and your businesses. We continue to invest capital in our operations; soon you will see new forklifts, boom and delivery trucks, more of our 'unique' covered lumber racks and increased display and signage for easier product identification.

Additionally, we have plans to broaden our offering in the block, pavers, bulk products category in four of our branches. We will also be expanding our construction fasteners section to become a true 'one-stop-shop' for anything you need to fasten. Get ready for a lot more cordless power tools — the hunger for the cordless platform makes

so much sense: these new tools are powerful and super-convenient.

We are going to be looking "up" with a larger presence in the ceilings category. There are so many options available through the manufacturers we work with, we can ensure we have what you need no matter how complex the specification. Exterior insulation solutions have been kept in the back warehouse long enough; we plan on bringing out more options for below grade, side walls, vertical, horizontal, roof-top, concrete block. residential or commercial.

Staying with the outside theme, siding choices continue to grow and the manufacturers we are featuring have everything you need to WOW your customers or your neighbours!

In closing, thanks for reading this edition and, most importantly, thank you for your continued support of our company and our Slegg Team.









Why you should choose Milgard Windows & Doors

- **Style:** Choose a window that is a reflection of you.
- **Quality & Innovation:** Our windows and doors stand up while standing out.
- **Energy Efficiency:** With Milgard, the future looks bright.
- **Security:** Peace of mind for you and your family.
- **Community:** Because our home is near yours.
- **Full Lifetime Warranty:** We're with you every step of the way.
- **Complete Product Lines:** Vinyl, Wood, Fiberglass and Aluminum.





Milgard® Patio Doors

Create an impressive entrance to your home with beautiful, high-quality patio doors from Milgard in your choice of styles and frames.

All our patio door products feature a wide range of colors, glass and hardware options so you can customize them to suit your taste and your home's architectural style.









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IF YOU HAVE OUR BITS
WE HAVE YOUR BACK

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IRON BLAST: 7

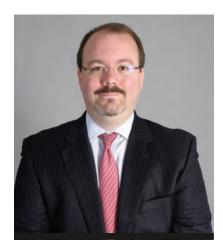
NO BREAK

IF YOUR DRILL BIT FAILS FOR ANY REASON WHILE THE ANCHOR WEAR MARK IS STILL VISIBLE ON THE PRODUCT, DEWALT WILL REPLACE IT FREE OF CHARGE.



SEE YOUR SLEGG PROFESSIONAL FOR MORE DETAILS AND START SAVING YOUR BOTTOM LINE

GROWING TOGETHER



Travis Hendren PRESIDENT

WSB Titan

905.669.1898

travis.hendren@wsbtitan.com

66 One of the biggest benefits for Slegg is still to come. Later this year we plan to launch an exclusive businessto-business e-commerce website for Slegg's professional customers.

The last few years have been busy for Slegg Building Materials. Not only has Vancouver Island's oldest and largest building supply dealer been at the forefront of the Island's construction boom but the company has also experienced big changes at the corporate level. I'm happy to say Slegg's contractor customers have already begun to feel the positive effects of these changes and there are a lot more to come.

In 2015, Slegg was purchased by WSB Titan, Canada's largest specialty distributor of gypsum and gypsum supplies. Then, in 2018, WSB Titan was itself purchased by GMS, the leading North American distributor of interior finishing products. Combined, WSB Titan and GMS are the single-largest purchaser of many building product categories in North America. The combined companies distribute more than 20,000 individual products, through a growing network of more than 260 building supply dealerships across 44 states and five provinces. Slegg and its customers benefit from the many advantages that come from being an integral part of this large, industry-leading network.

One of those advantages is a human one. The combination of WSB Titan and GMS brought together two of the most experienced management teams in the building supply industry. From the corporate offices to the individual locations, our management team members possess a detailed understanding of the construction market, extensive product knowledge and long-standing relationships with both customers and vendors. These individuals share best practices to maximize operational efficiencies and improve the customer experience across our full dealer network. For Slegg customers, this translates into improved service, more efficient and consistent supply and delivery, as well as access to a wider range of products and materials than ever before.

Being part of GMS also gives Slegg access to the resources needed to

make service improvements for our customers. Over the course of the last few years, Slegg customers have benefited from investments in new equipment, improved racking and bins for lumber and building supplies that keep materials in good condition and make it easier to pick orders. Slegg has also made improvements to lumber and hardscape areas, to make it easier to access and load materials, and added improved in-store signage to help customers find what they need quickly.

One of the biggest benefits for Slegg is still to come. Later this year, we plan to launch an exclusive business-tobusiness e-commerce website for Slegg's professional customers. Through this site. contractors and builders will be able to order materials from Slegg instantly from a computer or digital device, as well as monitor orders in progress and check order history. We feel this investment in technology gives professional customers yet another competitive advantage and positions Slegg to meet the changing needs of the marketplace for years to come.

After over five years working for GMS as Vice President of Corporate Development, I came to Canada in June of last year, to oversee our operations, as President of WSB Titan. I have since had the opportunity to personally visit dozens of our dealerships across Canada, including our Slegg locations on Vancouver Island. I can say with confidence that they all share the same steadfast commitment to customer service and adhere to a business model that focuses on building loyalty and long-term relationships with top-tier customers and suppliers.

I am excited about the opportunities that lie ahead for WSB Titan and Slegg Building Materials and I am thrilled to continue our focus on constant improvement for the benefit of our thousands of customers across Canada. Thank you for your business and I look forward to growing together.











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- Decking
- Moulding
 Railing
- Porch
- Pavers



- Decking
- Lighting
- Railing
- Fastening



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 - 25-year fade resistance warranty
 - Limited Lifetime Warranty

The sleek look is perfectly suited for modern contemporary designs. Urbanix' clean lines will push style to the edge. Incorporate it with other materials and finishes to create contrast and add curb appeal.

- Premium gauge aluminum
 Will not rust or rot
- Manufactured with high tensile strength aluminum
 - 40 year limited warranty

12 Rich Classic Colours!



9 Solid Contemporary Colours!



Colours shown are digitally reproduced. We recommend you make final colour decisions using actual product samples.











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- · NGBS Green Certified
- · Better corrosion resistance
- Aluminum contact above ground
- Cut-N-Seal® colour-matched end sealer available
- Backed by Lifetime Residential Limited Warranty

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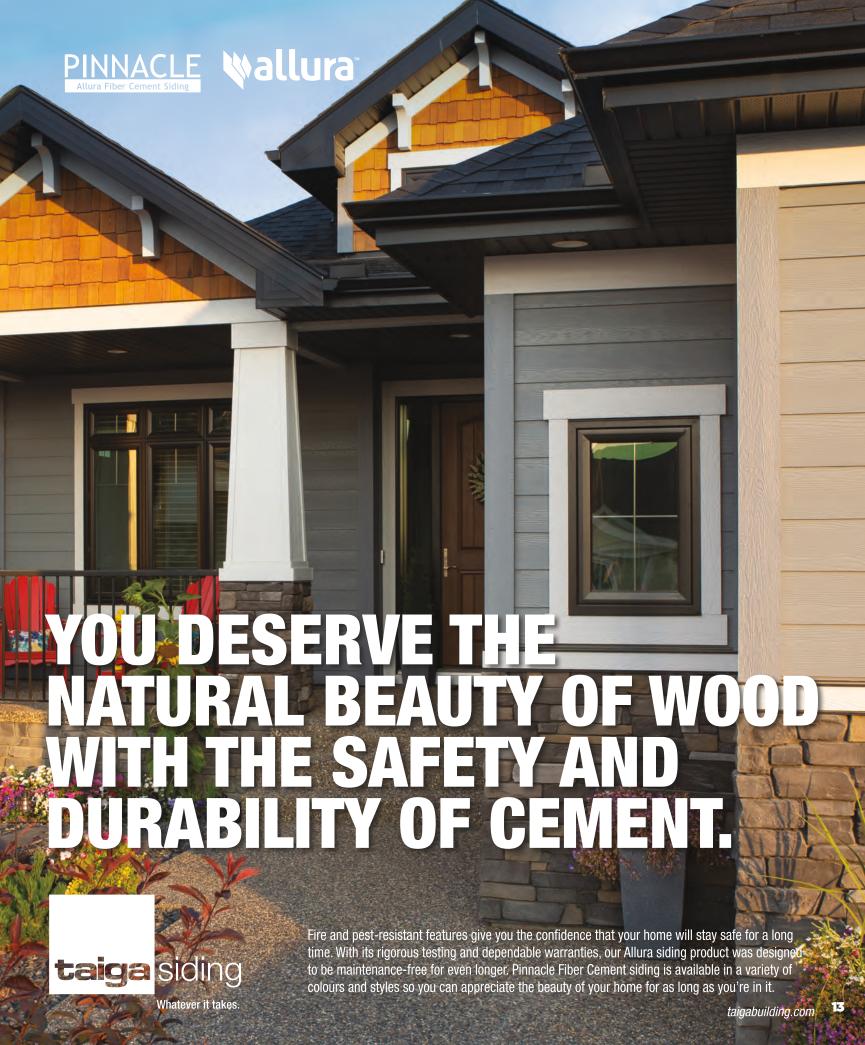








ENGINEERED WOOD | TREATED WOOD | SIDING & TRIM | DECKING & RAILING INSULATION & WRAP | ROOFING | INTERIOR FINISHING





You may not know it, but your first stop for building materials can be your one-stop shop for interior finishing products as well

After more than seven decades in the business,

it is no surprise that the Slegg Building Materials brand has become synonymous with building materials on Vancouver Island. Whether it's lumber, drywall, insulation or anything else a contractor needs to build a structure, chances are Slegg is their go-to source to find what they need to get the job done from start to finish.

In fact, when it comes to the finishing part of the job, Slegg's business has grown massively in recent years. This increase is a direct result of the company's efforts to focus more attention on interior design by identifying consumer trends and bringing in the kinds of products and finishes contractor clients are looking for. If a client needs help deciding what finishes to choose, Slegg has employees with interior design expertise who can help.

Slegg carries a wide range of interior finishing products and materials from the best manufacturers in the business, and that selection is growing all the time. We've highlighted just a few here to give you a taste of what else your go-to building materials supplier has on offer.



Brighten Your Home from Front to Back

VistaGrande. doors create a better living environment by bringing more natural light into any home.













Choose the exterior doors designed to brighten your home for years to come.



PPG PAINTS

In the paint products segment, few manufacturers can match PPG's 135year reputation for product quality and development. Slegg carries a full line of PPG interior paints, stains, sealants and supplies.

One of the most important decisions that any homeowner or builder will make on any new construction or renovation project is what colour, or colours, to paint the interior walls. Although people may not always be conscious of it, interior colour can have a major impact on the comfort and satisfaction they take from their living and working spaces. For that reason, PPG puts a lot of time and effort into choosing its colour palette.

"We have a big team that is dedicated to colour development," says Sylvie Dubreuil, Business Development Representative for PPG Industries in British Columbia. "It's their job to study trends in areas like fashion and home furnishings to find out what kinds of colours and shades people are looking for, and it's always changing.

"For example, for a long time people were really interested in textured paint finishes, but we don't see that now. Instead, for the last few years people have been moving toward simple finishes with more soothing, relaxing

colours, like rich dark browns and blues."

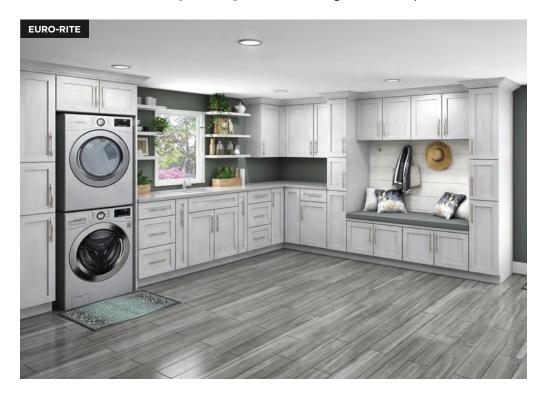
PPG has identified its 2020 colour of the year to be Chinese Porcelain, a very bold, traditional colour that is a combination of cobalt and ink blue.

Dubreuil says British Columbia is a huge market for PPG's line of wood stains, varnishes and sealants: "People love the look of natural wood on the West Coast, both inside and outside. especially cedar, so we sell lots of transparent stain so that natural beauty can show through."

EURO-RITE CABINETS

Cabinets are obviously the star of the show for any kitchen renovation, and Pitt Meadows-based Euro-Rite Cabinets have been a leading supplier to British Columbia contractors and builders since 1982. Slegg Building Materials carries both cash-and-carry and special-order cabinet lines from Euro-Rite.

"Our AdvantageOne line is a readvto-assemble cabinet product that can be purchased in-store and installed the same day," says Glen Dobson, Business Development Manager. "Our AdvantagePlus line is pre-assembled



and delivered to the jobsite ready to install; but because AdvantagePlus is a special-order product, it can take up to five weeks for delivery."

Euro-Rite's AdvantageOne line features a standard cabinet box with ends finished to match the doors; there are eight different door styles available in the AdvantageOne line in a variety of finishes. The AdvantagePlus line offers 48 door styles and features dovetailed drawer boxes. Cabinets in the AdvantagePlus line range across eight price categories depending on the materials chosen and the production time required.

"The door finishes range from a high-end painted shaker right down to something as simple as white

thermofoil," Dobson explains. "Cabinet finishes have come quite a long way, especially in terms of using graphics to create a realistic wood look on composite material. We can produce textured melamine cabinets with raised knots and wood grain that is basically indistinguishable from real wood. The look is the same but the composite materials are actually better than wood because they don't warp, fade or degrade due to moisture and heat."

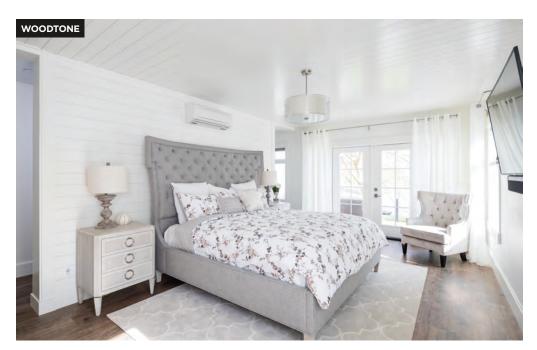
WOODTONE SHIPLAP

Founded in 1989. Chilliwack-based Woodtone is a major supplier of wood products for Slegg Building Materials. Woodtone's wide range of products includes lap, shake and panel exterior

siding; Western red cedar posts, trim and fascia; and spruce, pine and fir (SPF) trim, corners and posts. In addition to its wood products business, the company also operates a custom lumber pre-finishing service under the ColorGuard brand.

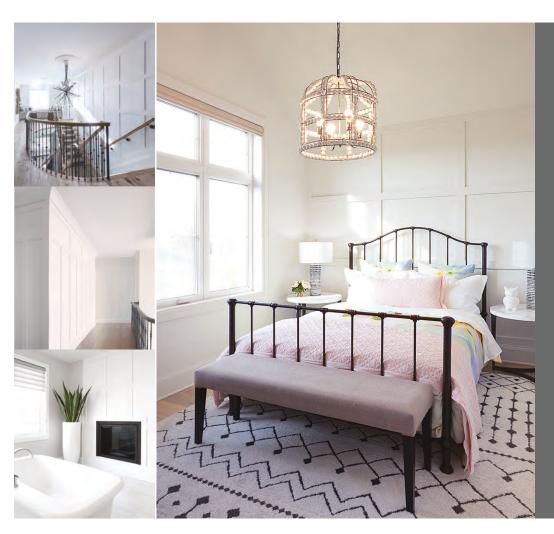
"We deliver all our wood products pre-primed, then the contractor can finish it with any colour they want," explains Cody Kwak. Territory Manager. "The pre-finishing is a huge part of our business as well, lumberyards send us their siding and we finish it whatever way the customer wants, whether its cedar or fibre cement. The contractor or client can spec and order through Slegg and it usually takes two to three weeks."





On the interior side, Woodtone's offerings include pre-finished and preprimed wall and ceiling paneling in three profiles. The Fineline series of paneling has a modern look with a straight, penny gap and is available in seven solid and semi-transparent colours. The standard shiplap is a finger-jointed, tongue-andgroove pine that comes factory-coated in white primer. Finally, the classic V-joint, tongue-and-groove paneling is available in six solid and semitransparent colours.

"A popular trend now is people like the wood look, whether it's natural or painted," says Kwak. "The modern farmhouse look is also hot right now, and they can get that with the standard white shiplap."



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ROCK SOLID SUPPLY -BATHROOM VANITIES AND ACCESSORIES

Barrie, Ontario-based Rock Solid Supply has created a successful niche in the bathroom vanity business by giving customers more control over their bathroom renovations. Using Rock Solid's semi-custom Mix-and-Match program, which is available through Slegg Building Materials, renovation customers can choose from among multiple products and finishes.

"The customer starts by choosing a vanity base, door styles and finish, then they can match that with a stone countertop, sink and hardware from our collection; we will create that vanity based on their specifications," says Russ Blanco, Business Development Manager. "After that they can add a matching linen tower and medicine cabinet and a mirror if they want. Our team works directly through Slegg sales reps in individual stores. They can help contractors and homeowners through the process."

Available finishes include wire-brushed oak, stained wood and painted wood. all in a selection of colours. Customers can choose from 12 different door styles designed to match classic, rustic and contemporary interior motifs. All Rock Solid vanities feature dovetail drawers

with hardwood face and back and either quartz or granite countertops.

Price points for various vanity configurations vary according to size and the particular finishes chosen. Sizes range from a 24-inch, single-bowl model up to a 72-inch, double bowl, and vanities can be customized to fit non-standard spaces. "We can deliver a unit at roughly half the cost and in half the time that it takes for a fully custom vanity."

HARBINGER FLOORING

Choosing building materials is not as simple as it once was. Materials have always needed to do what they were designed to do, be durable and, for finish materials, look good. Today, there is additional pressure for materials to be both sustainable and healthy, and Harbinger Flooring knows its modular vinyl floor tiles and planks deliver on all these counts.

Based in Richmond, Harbinger has been supplying flooring products to homeowners and the building industry for around 15 years. The company offers several lines of glue-down tiles and planks and click-together floating floors in tiles and planks. Unlike many traditional vinyl and laminate flooring





BUILDER'S CHOICE SHOWER DOOR JINNOVATIVE GLASS

HARMONY

Shower Door



- ✓ Elegant one panel slider
- ✓ Luxurious 10mm tempered safety glass
- ✓ Clean chrome finish ✓ 8" square handle

SERENITY

Shower Door



- Contemporary style one panel slider
- Luxurious
 10mm
 tempered
 safety glass
- Clean chrome finish
- ✓ 8" square handle

BYPASS

Tub Door



- Modern style two panel slider
- Clean chrome finish
- Luxurious
 10mm
 tempered
 safety
 glass
- Convenient through glass towel bars

PIVOT

Shower Door



- Frameless
 6mm tempered
 safety glass
- Clean chrome finish
- 8" through glass handle

LED MIRRORS

with Perimeter Lights



- Smart touch "on mirror" controls
- 4 light tone and brightness options
- ✓ Built in anti-fog creates a "steam free" zone
- ✓ Quick and easy installation

BYPASS

Shower Door



- Easy clean design
- Convenient through glass towel bars
- Luxurious
 10mm
 tempered
 safety glass
- Clean chrome finish



Available at all Vancouver Island Locations:



SLEGG BUILDING MATERIALS YOUR PAINT DESTINATION ACROSS VANCOUVER ISLAND







products, which incorporate recycled materials, Harbinger products are made from 100-percent pure vinvl. making them free of heavy metals, phthalates and phenol.

"Most people don't realize what kinds of chemicals are used in some flooring products," points out Barbara Hudock, Territory Manager-Vancouver Island. "Because our products are pure PVC, they are very low in VOCs. In fact, our products are LEED certified with a platinum rating, which is the highest LEED standard for indoor air quality; that's the way building codes and the construction industry are going now."

All Harbinger planks and tiles utilize the latest in graphic image printing and embossing to create the look and feel of real slate, ceramic tile and wood grain. "We are currently revamping our entire line of products, and in the summer we will be coming out with some exciting new engineered luxury vinyl tiles and planks. We are always re-inventing

ourselves and following the latest design trends."

METRIE - DOORS AND MOULDING

It is amazing to think that Vancouverbased Metrie started out in 1926 as a small family-owned lumber business. Today, Metrie is the largest manufacturer and supplier of solid wood and composite (MDF) interior doors and moulding products in North America, operating five manufacturing facilities and 26 distribution centers in the U.S. and Canada. Metrie's full line up of doors and mouldings is available on Vancouver Island through Slegg Building Materials.

One of the most interesting recent developments from Metrie is the company's exclusive door and moulding program called Option-M. The program allows customers to choose interior door and moulding combinations specially curated by professional interior designers. For contractors, the Option-M program speeds up the material selection process and guarantees a happy customer when the job is done.

"Choosing doors and mouldings that work together to achieve a certain style is a challenge for most people; when they go into the building supply store all they see is a wall of wood and they are overwhelmed," says Brian Vandermark, Territory Manager, Vancouver Island. "The Option-M program solves that problem by making it possible to choose a door and moulding package they know is going to match their vision when it is all installed."

The packages created for the Option-M program are based on research into current décor trends and reflect the design looks most sought-after by consumers. There are currently five distinct door and moulding packages available through Option-M with names that reflect their styles: Bohemian, Modern Farmhouse. New Traditional. Shabby Chic and Vintage Industrial.

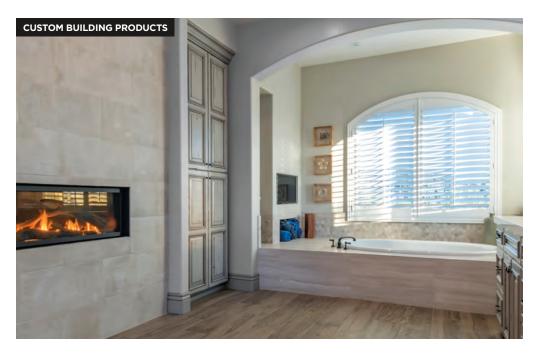
CUSTOM BUILDING PRODUCTS

Contractors active in the flooring business are probably already familiar with Custom Building Products (CBP). A division of Quikrete, North America's largest manufacturer of cement products, CBP is a leading supplier of tile and stone installation systems for residential and commercial projects.

"Our product line is a one-stop-shop for the flooring business," says David Sherley, Sales Representative, Western Canada. "Regardless of the type of floor covering-vinyl, laminate, hardwood, tile—or the substrate, we have products to address whatever the installer is dealing with."

CBP's line-up includes a range of floor preparation products, membranes, bonding agents, thin-set mortars and mastics, performance grout, sealers and tile and stone cleaning products. In addition, CBP also provides industryleading information resources for flooring professionals to help them get the most out of their products and systems.

"With the industry trending toward large-format tile and stone floors, it's more important than ever that installers have the right products for the job and know how to use them," Sherley adds.



"For flooring professionals, having the right products and knowledge makes installations easier, faster and more durable. If the job is done right the first time, you have a satisfied customer and you won't have to go back later to deal with problems."

SILVA TIMBER LINE OF VALUE **ADDED WOOD PRODUCTS**

Probably no other building material is more closely associated with the West Coast of Canada than natural

wood siding and paneling. The West Coast contemporary architectural style is gaining in popularity across the country, with natural wood playing a central role as both an exterior and interior finish on homes and commercial buildings. Langley-based Silva Timber Products supplies Slegg with a range of decorative wood products in Western red cedar. Douglas fir and hemlock.

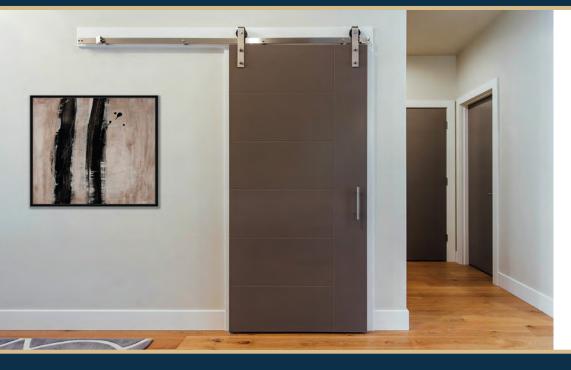
The Silva Panel is engineered for exterior applications such as fascia, cladding, feature accents and outdoor kitchens. It's an all Western red cedar cross-laminated and edge glue product that comes in 4x8', 4x10' and 4x12'. Silva Panel can also be used for interior applications such as ceiling and wall paneling. The finished panels can be supplied either untreated or pre-stained according to customer specifications and can be fire treated to a Class A rating.

Silva Plywood is another product that is manufactured but is Western red cedar face veneer overlayed on Douglas fir ply core that is used for interior wall panelling, feature walls, soffits and ceiling tile/panels.

Silva Board is a 1x6" board that has the same concept as the Silva Ply except with a 1/16" veneer on top of the plywood that allows for perfect wood



CREATIVE | CONCEPTUAL | CONTEMPORARY



FINE LINE

The FineLine collection brings a fresh, stylish appearance to any interior space.

FineLine's clearly defined grooved profile lines are positioned to bring linear dimension as a MODERNIZING ACCENT and VISUAL INTEREST to CONTEMPORARY SPACES.

Image: FineLine Alki by Lynden Door



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Fiberglass & Steel Exterior Door Systems

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25





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material in vertical grain and has a high end look yet more affordable than solid. "Our timber slicing technology allows us to get 16 individual slices of high-grade decorative wood from every one-inch plank, so the finished board is a highly sustainable product," explains Richard Kaufmann, CEO of Silva Panel. "The concept behind our business is to allow people to incorporate the beauty of natural wood in their project at a reasonable price while making the best use of the timber resource. The natural wood panels have a unique look and so many colour variations; no artificial product can quite capture the warmth and appearance of real wood. We give the tree a second life by honouring it in the products we make."

BUILDER'S CHOICE SHOWER DOOR

If you are a contractor active in and around Victoria who is involved in bathroom construction or renovation, you have likely come in contact with Builder's Choice (or BC) Shower Door. In business for 15 years now, BC Shower Door specializes in the design, manufacture and installation of custom shower enclosures. Contractors can access the company's services directly through their local Slegg branch.

"People can buy a standard shower enclosure kit at any home improvement store, but our products can take your bathroom design to a higher level," says Don Legault, Sales Representative. "If you are a custom home builder, or a developer building 50 high-end townhomes, you might want something better than anyone can buy off the shelf. We can design and manufacture a custom shower door system for any bathroom, and we can measure and install it or provide a full ready-to-install package if the contractor prefers."

When it comes to shower remodels, BC Shower Door can cut a new glass enclosure to fit any existing bathroom without the gaps and leaks that can result from trying to install a standard shower kit in a non-standard space. "We can custom fit to any surface—tile, marble or stone—and we measure and cut our glass before it's tempered, that way we get it right the first time."







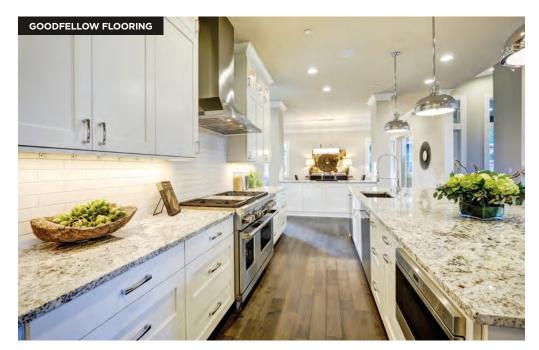
In addition to custom shower enclosures, BC Shower Door also manufactures and installs a variety of custom glass products, including interior and exterior glass railing systems, wine cellar doors, elevator glass and mirrors.

GOODFELLOW FLOORING

Flooring is one example of an interior product category where technology has helped to give consumers an abundance of new items to choose from. The range of choices has certainly increased when it comes to colours and styles, and advancements in the area of composites means there are also more choices in terms of materials.

Goodfellow Inc. has been manufacturing flooring materials for more than 120 years.





The company supplies Slegg with a wide range of finished flooring products including traditional hardwood, engineered hardwood, composites and vinyl laminate. For traditional clients who insist on top-of-the-line materials, Goodfellow offers standard hardwood flooring in oak, red and white maple, hickory, walnut and several exotic woods. For clients open to trying something new, there are plenty of less expensive options.

"Engineered hardwood, which is a wood veneer fused with an engineered core, is really gaining in popularity now," says Jeff Robinson, General Manager-B.C. "Engineered hardwood is more cost-effective than traditional wood, and it is more stable because it won't warp



or cup. You will always find customers who want natural wood, but you have to be careful where you use it and moisture and humidity have to be controlled."

Other new flooring options that are gaining in popularity include stone-plastic composite (SPC) and wood-plastic composite (WPC). Both products are waterproof and click together, but their compositions differ: rigid core SPC plank flooring is made from a combination of fine limestone powder and a polyvinyl base; WPC is comprised of recycled wood pulp and a plastic base. Using the latest graphic printing methods, both of these products can be manufactured to mimic wood, stone and ceramics in a variety of colours and textures.



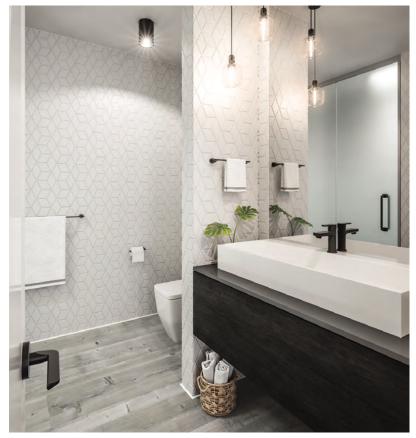


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EXOTIC STONE

Since 2006, Victoria-based Exotic Stone has been a go-to source for natural stone countertops, cladding and flooring. Contractor customers throughout Vancouver Island can conveniently access the company's premium products directly through their local Slegg Building Materials location.

"We specialize in granite, marble and engineered quartz, which is a composite material that is made up of crushed quartz and a binding adhesive," says owner JD Singh. "We do lots of work with contractors; right now we are working with Slegg to create a program for direct ordering and package deals where the customer can pick their colours, get

laser measured and we will build their countertop to their specifications."

In addition to countertops, Exotic Stone also carries floor tiles and slabs, backsplashes and shower surrounds. The company also offers custom cutting for bathrooms and fireplaces and an in-home fabrication service. There are a range of products and price points available, from entry-level composites up to exotic stone from Italy, India, Brazil and Turkey.

"We have definitely seen changes in the market in the last 10 to 15 years; there are lots of composite, engineered products available today that are designed to mimic natural stone and use 3-D graphics to look as natural as

possible," explains Singh. "Natural stone countertops, flooring and cladding will always have their niche because manufactured products don't have the same feel and depth of colour."

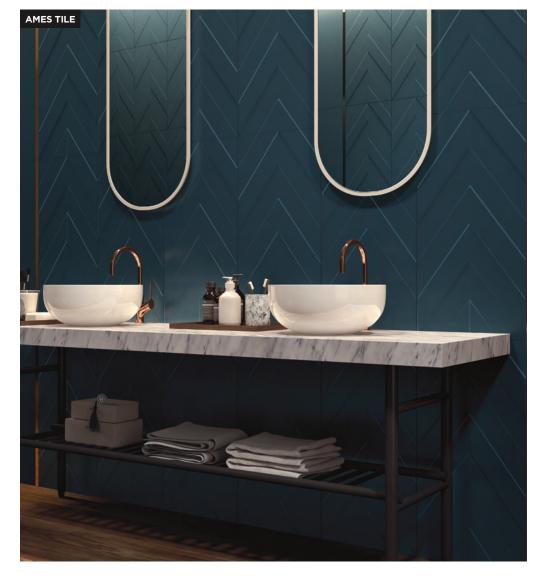
AMES TILE

Ames Tile got its start in 1912 with a single location in downtown Vancouver. Still a family-owned business today, the company has grown into one of Western Canada's premier suppliers of tile and stone, with locations in Burnaby, Vancouver, Calgary, Edmonton and Winnipeg. Ames Tile products are distributed on Vancouver Island through Slegg Building Materials.

Ames carries 15 distinct types of tile and stone products, including ceramic wall tile and glazed and dry-glazed porcelain tile. These materials are available in dozens of styles and colours, allowing customers to achieve virtually any design look.

"All the style trends today are moving toward larger-format tiles," says Lori Grant, Director of Architectural and Designer Sales. "Years ago the biggest tiles were only about 12x24 or smaller. and those tiles are still around. Now it's common for architects and designers to spec tiles and stone slabs that are 36x36, 36x72 and even larger than that. The idea is to get a cleaner look with very few, thin grout lines, or no grout lines at all.

In addition to tile and stone, Ames markets a variety of setting and underlayment products as well as cleaners and sealers. The company also offers installation training for professionals. Adds Grant: "With the large-format tiles, it is important for contractors to remember that handling and installation are key. Leveling of the tiles or slabs is vital to avoid cracking and to ensure a quality finish, so that might require a lot of substrate preparation. For that reason the market is moving toward professional installation."







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New products and methods are bringing a whole new dimension to floor installation

Anyone who believes installing a quality floor is as easy as slapping in some peel-and-stick tile or rolling out some sheet vinyl clearly has a lot to learn about modern flooring materials.

Today's floors often require extensive substrate prep, and stringent Building Code requirements demand highperformance floors that create a sound barrier within the building. Thankfully for flooring installers, there are innovative products available to help them tackle these challenges.

FLOOR LEVELING

Several factors have driven trends in the flooring segment in recent years. For example, new composite materials and image-printing technology have made it possible to create flooring products with the look and feel of natural wood, but without the problems, like cupping and warping, that comes with natural wood floors. Likewise, this same technology has made it possible to produce ceramic tiles that are almost indistinguishable from more expensive natural materials like marble, granite and slate.

Similarly, a shift in style trends has inspired new product innovation in the flooring segment. Over the course of the last decade or so, the preference among architects, designers and consumers has moved to large-format flooring

materials. While 2-inch hardwood strips and 8x8 or 12x12 tiles were once standard, now it is more common to see 8-inch engineered wood planks and tiles ranging from 24x24 up to 48x48-inch slabs and larger. These large-format materials, in turn, call for improved installation products and methods.

"The large-format flooring materials give a more contemporary, seamless look, with fewer joints and grout lines; that's what people are after today," says David Sherley, Sales Representative-Western Canada for Custom Building Products, which supplies Slegg with a range of flooring and installation products. "But the large-format floor coverings are much less forgiving for installers; they require a perfectly level substrate or the floor ends up looking like a river, and any uneven area can lead to cracking of the tiles or the grout."

One of the big challenges facing flooring professionals today is the gap that now exists between the tolerance level of the substrate and the tolerances required by large-format flooring products.

"The concrete forming trade is Division 3, so they are involved early in the build and they are used to working to a floor tolerance level of one-quarter inch over ten feet," Sherley explains. "The finish flooring trades are Division 9, and they must have



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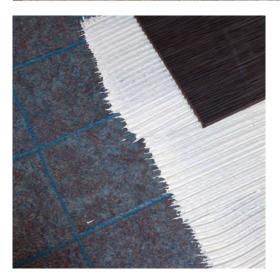
CA: QuietRock EZ-SNAP installation

San Francisco,

California Pacific Medical Center,









a tolerance of one-eighth of an inch over ten feet to make sure the surface can accept large-format materials. Someone has to get the substrate to the appropriate tolerance level, and the selfleveling products exist today to do that."

Slegg carries self-leveling products specifically designed for concrete and plywood substrates. There are also special primers available that can be applied directly over old adhesive residue. "It used to be that when you removed old sheet vinyl or tile you had to scrape or grind the old adhesive down; now the technology allows you to sweep, prime and pour a self-leveling compound over the old adhesive. That eliminates a time-consuming, labourintensive step for flooring contractors."

Custom Building Products' Multi-Surface Bonding Primer (MBP) is a primer engineered to deliver adhesion on substrates where bonding is difficult. MBP prepares the surface with a textured finish suitable for installation with modified cement mortar and self-leveling underlayments.

SOUND PROOFING

Of course, installing quality floors isn't just about getting the level right. Depending on the type of structure, the way the floors are constructed can play a major role in mitigating sound transmission to maintain noise levels and privacy between adjoining units and floors. This obviously matters for anyone who lives in a multi-family building, but also for those living in single-family homes.

"Noise travelling between floors is annoying, whether its loud music or just the clicking of shoes on the floor above," says Marie-Michelle Carrier, Vice President of Sales for Contrio, marketing arm of Quebec-based MSL, which manufactures floor and wall





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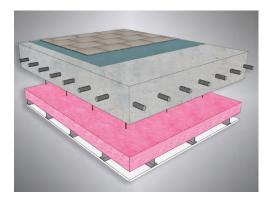


STOPS NOISE



sound-proofing materials. "The B.C. Building Code was changed in 2018 to demand stricter sound remediation standards, especially in multi-family buildings. These materials have been changing and there are excellent soundproofing solutions available now that are designed for specific applications and flooring materials."

One example of a material-specific floor sound proofing solution is **SONOpro**, a high performance underlay membrane specifically designed to absorb impact noise under concrete screed and self-leveling floor systems. Made of an impact noise absorbing acoustic felt combined with a highgrade polyethylene film, SONOpro permits decoupling of the floor from the structure to create a continuous seal. SONOleed, meanwhile, is a high-



performance acoustic membrane designed to absorb impact noise on ceramic flooring. "MSL also has soundproofing membranes designed for use under floating floors, engineered wood, luxury vinyl tile and concrete floors; basically any flooring material."

When it comes to combating airborne noise, MSL's SONOpan acoustic panels utilize innovative dampening technology. SONOpan panels feature cavities of varying dimensions and depths on both sides that absorb a wider range of sound frequencies, allowing them to significantly reduce

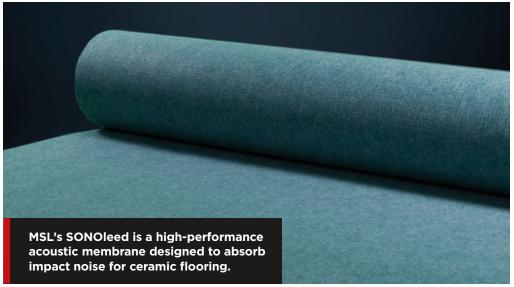
MSL's SONOpan acoustic panels absorb a wide range of sound frequencies, allowing them to significantly reduce the transmission of sound and vibrations from one floor to another.

> the transmission of sound and vibrations from one floor to another.

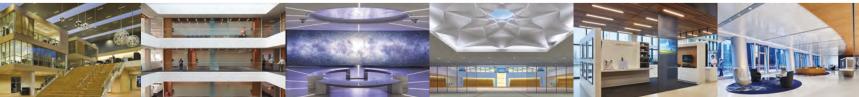
> "SONOpan is perfect for homes with basement tenants or kids who play in the basement, or for people who have music rooms or home theatres downstairs," Carrier explains. "The SONOpan panels are light and easy to install on the floor joists under the ceiling drywall, and because the panels are made of natural materials, installers don't have to use gloves or protective clothing.

> "The fact that these products are made of 100-percent recycled material is really important for many people today, especially in places like B.C. MSL gets its wood fibre from ground-up construction waste which is then combined with starch instead of glue. Lots of other sound-proofing materials are made of recycled rubber, so they can have off-gassing issues."

> Carrier points out that MSL's floor sound-proofing panels and membranes contain no formaldehydes or VOCS, and also help to prevent the transmission of odours, smoke, carbon monoxide and mould-causing water vapour that can also travel between floors. **5**







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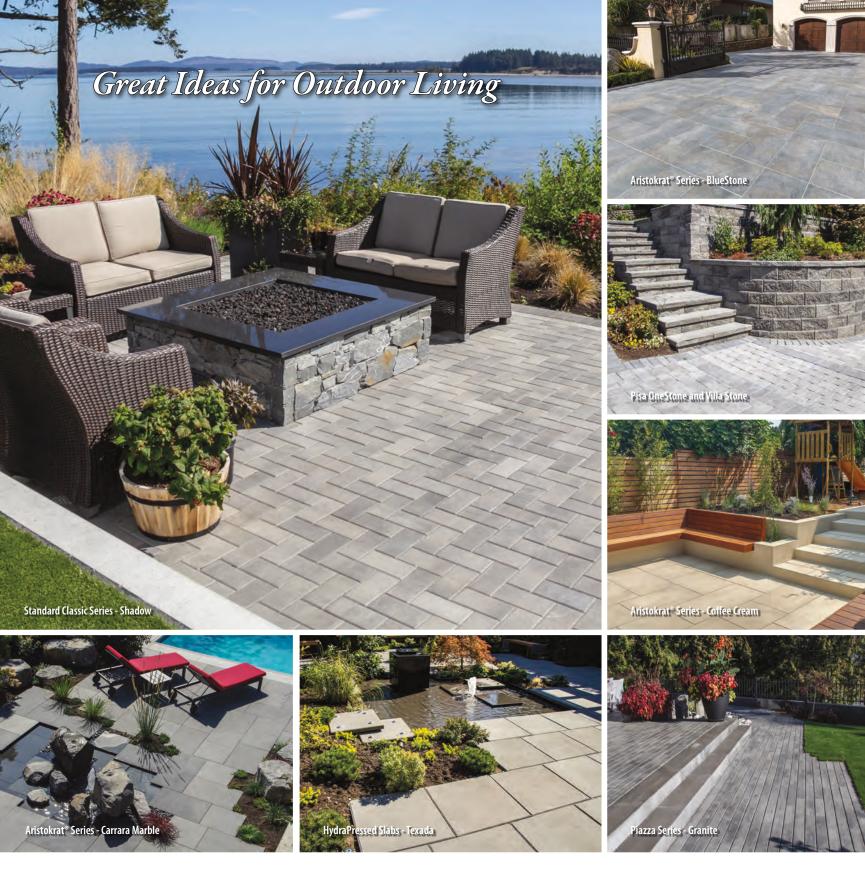
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Not everyone has a green thumb, but there are non-organic, low-maintenance ways to beautify your outdoor spaces

There is nothing quite like a well-kept lawn and garden to make a property look its best. Rows of bright flowers and plants and perfectly trimmed grass complement any building or home design and reflect the owner's pride in their property. They also reflect something else: a heck of a lot of work.

Whether the owner does the gardening themselves or pays a landscaper to do it, beautiful lawns and gardens don't fall from the sky. Unfortunately, not everyone is born with a green thumb or the money to pay for one, and few people have the time or physical capacity to put in the work an extensive garden requires. Luckily there are a number of non-organic, hardscaping options that require little or no maintenance and make for beautiful outdoor spaces in their own right.



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EXPOCRETE

www.expocrete.com

The growth in the popularity of hardscaping for outdoor spaces is a direct result of the "outdoor living" trend. Due to factors like the rising cost of travel and vacation property in recent years, more and more homeowners are opting to invest heavily in their own backyards, creating often elaborate, year-round outdoor spaces in which to relax and entertain. While lawns and gardens certainly play a role, it is the hardscape that provides the outdoor living platform.

"Fifteen years ago the standard backyard landscape included a deck or patio with a table and chairs and an umbrella," says Bruce Stickney, Key Account Manager for Expocrete, which markets a range of concrete pavers, slabs and retaining wall systems under the Belgard and Allan Block brand names. "Today a backyard landscape might include a fire pit, a built-in barbeque

and an entertainment area with a TV, a stereo system and mood lighting; all the amenities you'd have in the house."

These modern outdoor spaces are usually built on patios consisting of pavers, concrete or porcelain, or stone slabs. While some homeowners still opt for wooden decks, Stickney points out that decks have their own issues: "Wooden decks deteriorate over time and can become a safety issue, but pavers and stone slabs are an 'at-grade' option that will basically last a lifetime. Plus hardscape products now come in a wide variety of colours and styles, from rustic and classic to clean and modern."

Retaining walls can also be an essential part of a backyard landscape. especially in regions like the west coast where the terrain is variable. "Property is so expensive now and retaining walls can give you more level, useable land on a hilly lot."

or an outdoor kitchen, a water feature



Customers interested in hardscaping options can now take advantage of some high-tech tools to help them create their perfect outdoor space. Visitors to the Expocrete site can see images of hundreds of finished projects, and there is now a downloadable app that allows users to create their own designs and get material estimates. Stickney says Expocrete also has an in-house design studio that will work with contractors to come up with custom designs and estimates for their clients. "It's a huge benefit for contractors who work with us."

BASALITE

www.basalite.ca

Their maintenance-free nature is just one attractive aspect of hardscaping products. Once installed, these materials are also easier to repair and replace than some other competing options.

"Pavers are a much more cost-effective, and attractive, option than other hard materials like concrete or asphalt for example," explains Chris Knight, B.C. Technical Sales Representative for Basalite, which markets a range of paver and outdoor living products. "Plus, if you need to get under the pavers for any

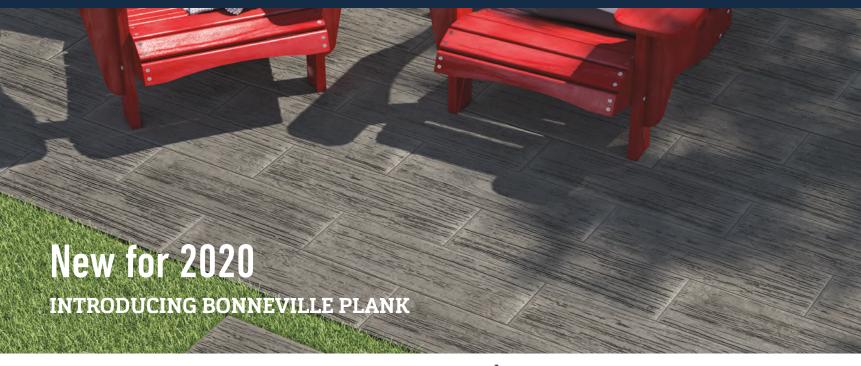






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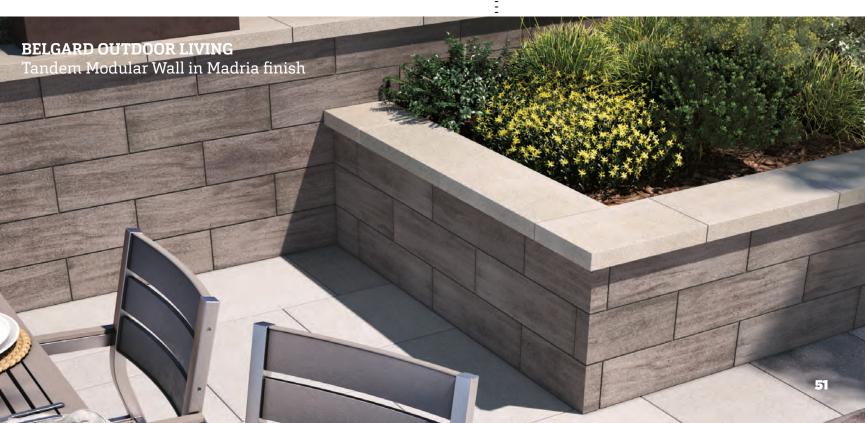


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reason, to access pipes or cables, you can just lift a section and re-lay it afterward, rather than break it up. And if pavers ever get chipped or stained, you can replace the bad ones easily."

Manufacturing technology has opened up a whole new range of design options in the paver category. Whereas in the past the paver colour palette was somewhat limited to various shades of grey and red, now paver colours range from light tans and browns all the way up to pewter, charcoal and ebony. You can also mix and match colours to complement an overall design. Says Knight: "We're finding that this is a growing trend, especially with more modern designs, where the hardscaping materials match the exterior finishes on the structure."

Knight says retaining wall products are a growing part of Basalite's hardscape business on the west coast as municipalities expand into more challenging terrain: "I have seen whole housing developments that were made possible using our Valleystone retaining wall product; Valleystone has no lip and installs almost vertically, which makes it easier for installers because it doesn't require bracing on every course."

As more property owners opt for hardscaping products for their outdoor spaces, it is becoming increasingly important for landscape contractors to become better acquainted with the products on the market and how to properly install them. To that end, there are industry groups — Interlocking Concrete Paver Institute (ICPI) for pavers and National Concrete Masonry Association (NCMA) for retaining walls - that offer online courses for installers.

"Contractors can take courses through those groups, and once they have installed a certain amount of square footage, they can qualify as a certified installer," Knight explains. "That's good for customers and good for the industry, because there are lots of people out there who don't have the correct training."



RYMAR

www.rvmar.ca

While the maintenance-free durability of hardscaping products is hard to ignore, there are undoubtedly people out there who still prefer the look of a thick, green lawn when it comes to their perfect outdoor space. Well, there is one product that makes it possible to have the best of both worlds: synthetic grass.

Unfortunately, the term "artificial turf" carries somewhat of a negative connotation. This stems primarily from memories of the original stuff that first started to appear in sports stadiums in the 1970s, that flat, carpet-like material that was heavy on the artificial and light on the turf. The modern version of this product is more accurately called synthetic grass, and it can easily be confused with the real thing.

"Synthetic grass can be a great option for a variety of reasons," says Michael Bulva, B.C. General Manager for Rymar, the largest supplier of synthetic grass in Canada. "It is perfect for small areas where grass just won't grow, and it is also a good option for individuals who like the look of grass but are not physically able to keep up the lawn maintenance required."

Rymar synthetic grass comes in

a range of thicknesses and blade lengths that are designed for specific applications, everything from backyard putting greens to dog runs. Rymar's Tri-Blend product even has brown blades of "dead" grass woven among the green fibers to make it look even more natural.

In terms of installation, synthetic grass goes in much like paving stones, set on a compacted base of limestone screening and crushed stone to keep it level and allow for easy drainage. Once the turf is installed, an infill layer of washed silica sand is brushed into the fibers to help protect the base and provide support for the synthetic blades. Rymar also offers a mineral infill product called Zeolite that acts to suppress the smell of pet urine. "Zeolite is an active enzyme that breaks the organic materials down so they can wash through the turf mat."

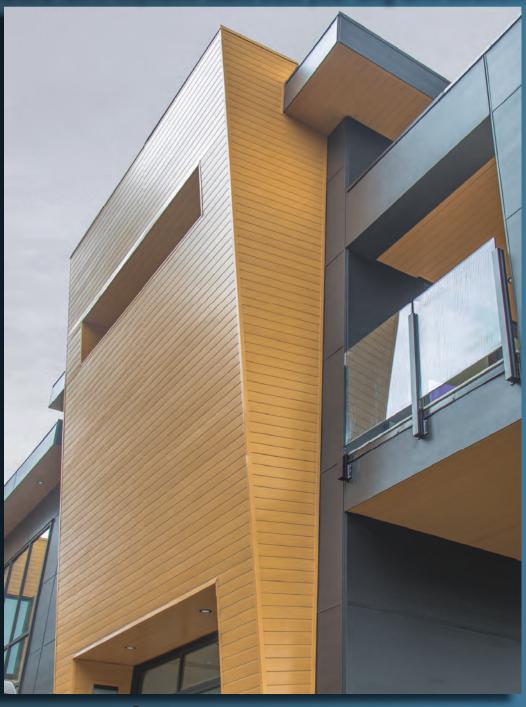
Knight points out that synthetic turf can be maintained with an occasional brushing to keep it looking its best. "From an environmental perspective, it's great because you don't have to water it to keep it green, and watering lawns is prohibited in some areas of the province in the summer."

Westform Metals

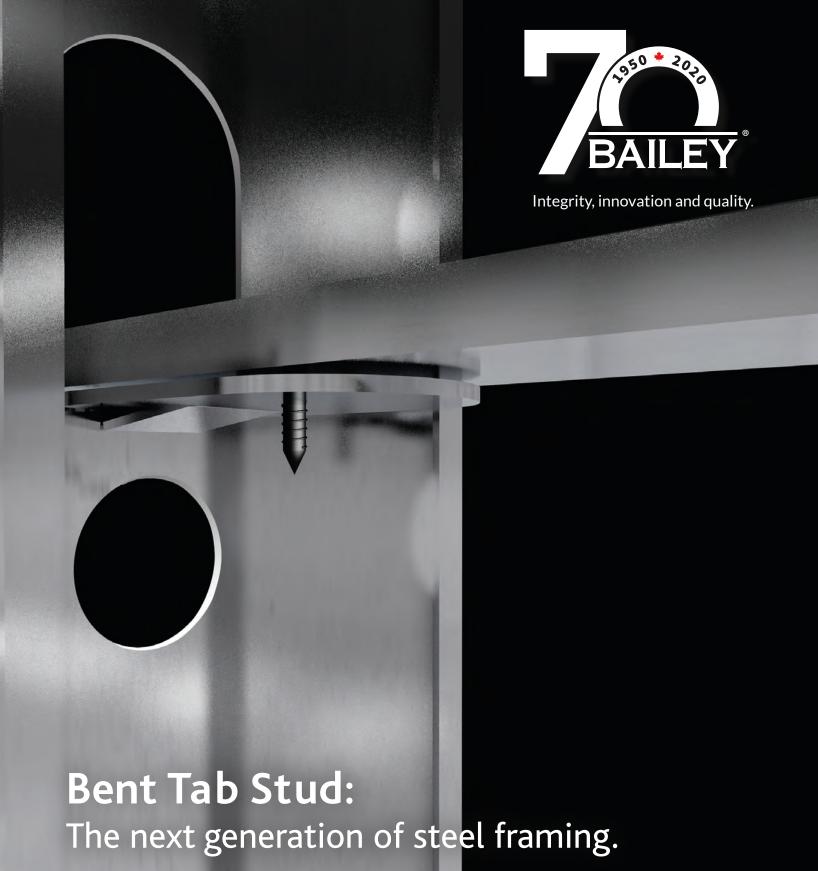
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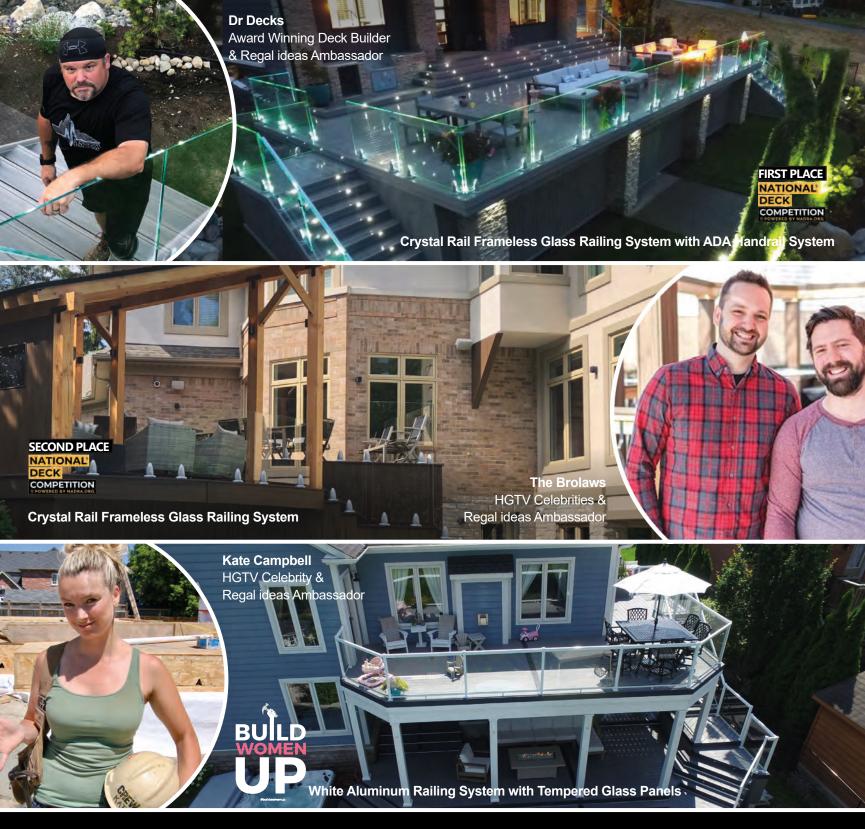


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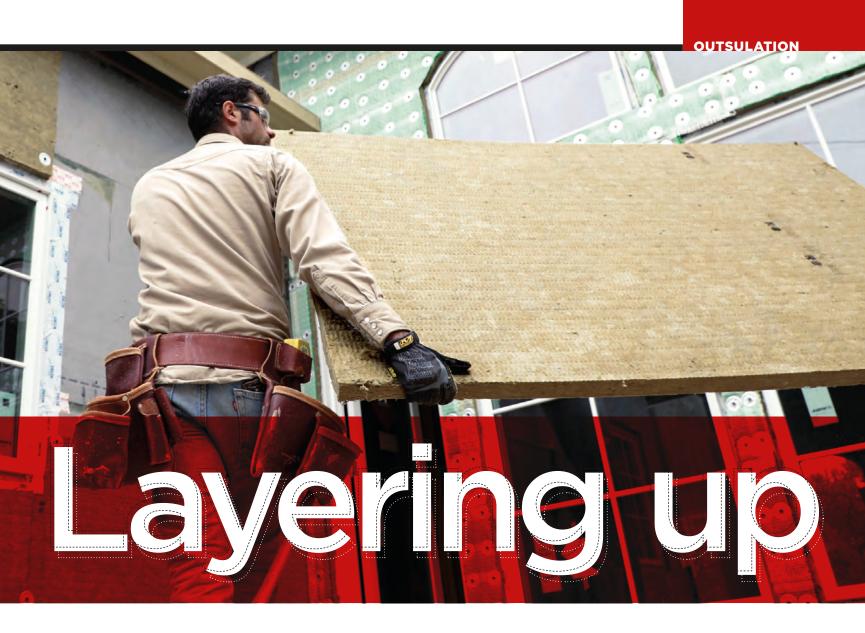
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Outsulation products will play a key role in the drive to Net-Zero





Anyone involved in the contracting profession across Canada should certainly be aware by now that the National Building Code is changing. Although the code in individual provinces may lag by a year or two, Canada is well on the way to Net-Zero construction by 2030, so contractors and building materials manufacturers are looking for innovative ways to meet new the code requirements.

The core consideration in Net-Zero construction is, of course, energy efficiency. The first step on the path to limiting energy consumption is ensuring that the structure is as efficient as possible when it comes to keeping warm air inside in the winter and outside in the summer. While doors and windows always play a huge role in this regard, builders are increasingly looking to the building envelope itself as a place to improve the overall energy efficiency of the structure. To that end, materials manufacturers have responded with new exterior insulation products designed to augment traditional wall system construction.

Not only is the "outsulation" approach giving builders a big boost in their efforts to meet stricter code requirements, exterior insulation has many additional benefits besides R-value. Island Builder recently spoke to some leading insulation manufacturers about what the outsulation trend can do for both contractors and homeowners.



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Changes mandated by B.C.'s Energy Step Code kicked in this past December, and most municipalities on Vancouver Island now require builders to build to Step 3 on many types of projects. As code demands become more stringent, it is becoming increasingly clear that effective insulation will play a central role in getting buildings to Net-Zero.

"The Energy Step Code replaces the prescriptive energy efficiency requirements of the B.C. Building Code with performance-based energy targets," explains Omar Abu Holy, Specifications and Sales Representative - Western Canada and B.C. for Rockwool. "The nature of a performance-based code is that there are many potential solutions for compliance, and using outside insulation is becoming a more realistic option to achieve the R-values needed to help in meeting code targets."

One of the main benefits of taking the outsulation approach is that adding an extra layer of material to the exterior of

the structure helps to minimize thermal bridging through the standard stud frame assembly.

"The use of exterior continuous insulation allows for higher thermal performance because it is not limited by the width of the stud cavity," explains Holy. "It also helps to get the full R-value potential from the insulation between the studs, because effective R-values account for insulation, thermal bridging from framing, interior finishes, sheathing and cladding."

Rockwool has two main product types for exterior insulation. Cavityrock is a semi-rigid product that is used when cladding is attached to clips/Z-girts, clip-and-rail or masonry ties; the insulation goes in between those elements and is fixed to the substrate with impaling nails or screws. The rigid Comfortboard product is used when the cladding is attached to the structure using long screws connecting girts or strapping through the insulation.

"The combination of the continuous exterior strapping, long fasteners and rigid insulation creates a truss system to



Rockwool's Cavityrock is a semirigid product that is used when cladding is attached to clips/Zgirts, clip-and-rail or masonry ties.

support lightweight to medium-weight cladding systems," adds Holy. "The only thermal bridges through the exterior insulation are the long galvanized or stainless steel screws (GRK screws)."



HALO

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Another good example of the innovative exterior insulation options now available is HALO's Exterra product. Beaver Plastics first introduced Exterra into the Canadian market just four years ago, but it has been a leading insulation material in Europe for decades.

Exterra is made of a permeable graphite polystyrene core covered on both sides with a perforated laminate layer. The company says the graphite acts to reflect and absorb radiant energy, increasing insulation capacity by as much as 18% compared to conventional insulation.

"The composition of the Exterra boards delivers a nominal R-value of R-5.0 per inch, compared to about R-3.8 to R-4.0 for conventional boards," says Lyle Hamilton, Sales Manager for Beaver Plastics. "Plus Exterra delivers more stable long-term thermal resistance, which is important in B.C. because the new Step Code refers to the actual thermal resistance of the building

assembly at 180 days or longer. Contractors need to pay attention to that because the R-value of some insulation products is highest when it is manufactured and dissipates over time."

Because Exterra's laminate outer layer is perforated, the insulation is highly breathable, allowing air to move between the frame and the exterior cladding. That means water

vapour from inside the building can pass to the outside, keeping the wall assembly dry and healthy.

"The laminate layer also acts as a waterproof barrier that stops moisture from penetrating into the wall assembly from outside, so it eliminates the need to install traditional house wrap," adds Hamilton. "So builders can meet code requirements for both energy efficiency and moisture management in one step, which saves time and money."

With new code demands pushing for ever-higher R-values, Hamilton warns

HALO's Exterra product is made of a permeable graphite polystyrene core covered on both sides with a perforated laminate layer. The graphite acts to reflect and absorb radiant

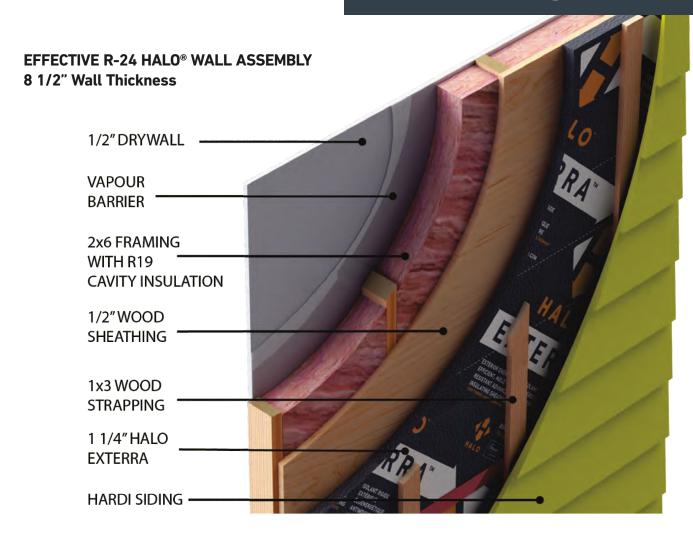
energy, increasing insulation capacity.

that a real danger exists that structures can become too tight if the proper materials are not utilized to meet higher efficiency standards.

"The building envelope will have to be highly energy efficient to get to Net-Zero, but builders have to be careful not to create unintended consequences," he says. "If you build an exterior wall assembly that traps moisture, that can create mould and mildew that leads to health issues, and moisture can cause rot that compromises the structure."



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With 2030 still a decade away, and current building codes still falling well below the Net-Zero target for new construction, it might appear that contractors have little incentive to build past the current code. But given the range of innovative exterior insulation products available right now, making the building envelope Net-Zero ready is imminently doable.

"We know we have a line in the sand in 2030, but trying to get there by sealing and insulating from the inside and between the studs is not going to get us there; you have to go outside," says Salvatore Ciarlo, Architectural Solutions and Technical Services Manager for leading insulation manufacturer Owens Corning.

Owens Corning markets a number of extruded polystyrene (EPS) board insulation products for exterior use in both residential and commercial applications. The company's Foamular C-200 and CodeBord products both deliver R-5 per nominal inch and are available in thicknesses from one to four inches. This EPS board insulation

is light and easy to cut and install and is highly moisture resistant.

"On older homes you would see 2x6 framing with maybe R-12 batt

> OSB or fiberboard outside with some kind of house wrap under the

> > exterior cladding, so the finished wall might

> > > be R-14 or R-15; well, we are going to need to double that, at least, to meet 2030 code requirements," Ciarlo explains.

"Our perfect high-performance exterior wall would include R-24 batt insulation between the studs and two inches of rigid EPS foam board on the outside. So you have your air and moisture barrier and are approaching R-40, which is well above the current code requirements.

"The key is the products exist to build a 2030 envelope today, so why wait? It actually doesn't make sense to build a structure optimized for the current code that will be obsolete in five years: the structure will underperform in terms of energy efficiency, it will hurt the resale value, and you are future-proofing it against extreme weather and the high cost of upgrading it down the road."

Owens Corning's Foamular C-200 and CodeBord products both deliver R-5 per nominal inch and are available in thicknesses from one to four inches.



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Slegg Building Materials has formed a mutually beneficial partnership with the Vancouver Island contractor community



If there is one thing that every business in the world can't live without, it's steady customers;

that requirement holds true whether the business is a huge multi-national or a local mom-and-pop shop. Of course, it is also true that a business needs to keep adding new customers if it wants to grow and become more profitable. Truly, it is the steady customers, the ones who keep coming back again and again, that provide a stable foundation for the business to grow on.

In fact, it is fair to say that you can judge the quality of any business by the number of "regulars" it serves. Repeat customers are an indication that a business provides quality products, a high standard of service and value for money. Over the course of more than seven decades, Slegg Building Materials has built its business around the concept of developing repeat customers; that's why Slegg is so focused on meeting the needs of the contractor community on Vancouver Island.

Slegg's commitment to its most loyal customers has allowed it to form great partnerships with many successful companies over the years. Island Builder would like to take this opportunity to acknowledge just a few.



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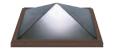
Roof Access Hatch

Wood Deck Mount





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PHILCO CONSTRUCTION

Partners Philip Wilson and Glen Hamilton of Victoria-based Philco Construction share common roots. First, both grew up on Salt Spring Island. Second, they were both born into contracting families and they have been hanging around construction jobsites since childhood.

"We learned the business from our parents first-hand, so you could say

> we grew up in the industry," says Wilson. "We don't wear tool belts now, but we are on site

> > every day and we can chip in if needed."

The pair partnered-up seven years ago and moved to Victoria to form Philco, a company specializing in high-end custom homes. Today, their company

employs upwards of 30 people, depending on workload, and often manages several million-dollar projects at a time.

"These custom homes can be 4,000 to 6,000 sq. ft., and we have done some with elevators and waterfalls," Wilson explains. "We won an award for a project we did that was built on pilings on a cliff that plunged 40 meters down to the ocean; if the project is difficult, we like it.

"Victoria is a small market and word of mouth is still the best marketing tool; if you develop a reputation for doing what you say, you will stay busy."

PARADISE HOMES

After 24 years developing homes in and around Victoria, Westshore and Langford, partners Rod Leclaire and Gary Brown of Paradise Homes have had a front-row seat for all the changes in the area.

"The volume of new development has been incredible," says Leclaire. "There are so many people moving here that it's getting hard to keep up with the demand for housing. The sky's the limit for the building industry."

Paradise Homes is well-positioned to take advantage of this growth. The company specializes in developing spec single-family homes, townhomes and condos, primarily for the first-time buyer and mid-range markets. Focusing on these segments has allowed Paradise to make a significant contribution to development in the region over the years.

"We start with a clean slate with maybe an acre of land and try to convert it to a better future use," Leclaire explains. "We collaborate with architects and the local municipality to come up with a development that works for everyone."

Paradise has about 10 full-time staff in the field at any time depending on projects, and all the hands-on construction work is subbed out to local trades. "We have been around so long now that everyone knows us; we have earned the respect of the trades and municipal staff everywhere we work."

MILNE ROOFING

Brian Milne of Nanaimo-based Milne Roofing got into the roofing business quite by accident. Back in the late 1980s, when Milne was in his early 20s, he was offered a chance to help out a friend in the business on a roofing job. He worked out so well that the friend asked him to come back on the next job, and before he knew it, he was learning the roofing trade. In 1994, he decided to strike out on his own.

"When I started my own business it was just me and maybe a couple of





helpers," Milne recalls. "My wife Stacey, who runs the business with me, would even come up on the roof sometimes to lend a hand."

Today, Milne Roofing is active in the residential and commercial roofing business on Vancouver Island as far north as Duncan and also on the mainland. Depending on the workload at any given time, the company has about 35 employees working on new-build and

repair projects on single-family homes, townhouses, apartment buildings and commercial structures. Milne handles all types of jobs, including traditional shingles, roof tiles, metal and torch-on flat roofs.

"Our business has kind of grown with the area," says Milne. "In fact, Nanaimo has probably doubled in size since we started."

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GORDON N' GORDON INTERIORS

Founded in 1986, family-owned and operated Gordon N' Gordon Interiors of Victoria is now well into its second generation of management. The company specializes in stud framing, drywall, insulation and acoustic ceilings.

"The company started out with my dad and his brother taping houses," says co-owner Jim Gordon. "I was sort of born into it; I started learning how to install steel stud framing when I was in

grade 8 and I worked on the tools for years before I moved into management. My dad still looks after our development properties."

Gordon N' Gordon is generally brought in as a sub-contractor on major development projects. These include multi-family housing developments, high-rises, senior care facilities, commercial structures like car dealerships and institutional buildings like schools. With offices in Victoria and the Okanagan, the company has had as

many as 30 projects on the go at once, some lasting as long as two years.

"There is so much work that one of the biggest challenges is finding skilled labour, especially on the Island," Gordon says. "That's why we are heavily involved in apprentice training, because we have to replace the guys who are retiring. If you can find kids who are interested, there is lots of money to be made."

LANSON'S DRYWALL **SYSTEMS**

Now in its twentieth year of operation, Nanaimo-based Lanson's Drywall Systems has come a long way from humble beginnings. Guy Landry started the company doing small residential renovation jobs with just three employees. The company began expanding its operations several years later, adding a steel stud division and insulation to its portfolio.

"Today, we handle large-scale developments; the bulk of our work is commercial, with about 30% residential." explains Landry, who runs the company now with co-owner Kris Staines. "Right now, things are so busy on the commercial side we have enough work on the table to last well into 2021, and residential work always filters in. We never turn work away; we are always there for our regular builder clients."

Landry and Staines learned the drywall business early on, both working after school and on weekends as teenagers for their respective family businesses. Today, the company's range extends throughout Vancouver Island, "as far north as Port Hardy," and the company continues to expand: in July 2017, Lanson's purchased a similar operation based in Vancouver, and just last May the company added a spray foam insulation division. "We are probably one of the largest sole purchasers of drywall in B.C. now, and province-wide we are about 200 employees strong."



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DAVID COULSON DESIGN

Now celebrating its thirtieth year in business, Duncan-based David Coulson Design has developed a reputation for custom design and renovation work of the very highest quality. The company's dedication to perfection stems directly from founder David Coulson, who honed his craft working on heritage buildings and Hollywood movie sets.

"I apprenticed with my father, who was a Danish master builder, then I spent 10 years in the B.C. Interior working on the historic Wells Hotel and in Bakerville refurbishing hotels, museums and other period display buildings," Coulson recalls. "In 1986, I moved to Victoria and I found my museum-level skills and experience really translated well to custom home building."

Today, David Coulson Design employs a staff of 30 working on contemporary custom homes and renovations, heritage restorations (including the Emily Carr museum) and unique commercial renovations. The company offers a range of services, including planning, costing, project management and construction.

The company is also known for its dedication to environmental construction. All David Coulson projects are designed to be as energy efficient as possible and incorporate recycled and low-impact materials and zero-VOC paints and finishes. "We always tip our hat to heritage design in terms of quality, but our style signature stretches that and gives it a contemporary edge."

CUSTOM PRO EXTERIORS

The exterior of any home or commercial building has to play a double role: it has to protect the structure against cold, heat, severe weather and, at the same time, it has to look good. Victoria-based Custom Pro Exteriors has been installing durable and attractive building exteriors throughout Vancouver Island since 1980.

"We basically handle anything that has to do with the building envelope," explains co-owner Ryan Craycroft.





"My dad started the business 40 years ago as a custom cedar siding installer, but the company has evolved a lot over the years."

Today, Custom Pro Exteriors installs a wide range of cladding products for residential, commercial and industrial projects. In addition, the company also installs soffits, gutters and downpipes, and its in-house scaffold division provides assembly, dismantling and rental services. Custom Pro also specializes in window installation. "We have anywhere from 120 to 140 employees working on multiple projects at any given time."

Last year, Custom Pro Exteriors merged with another regional exterior contractor, H&R Exteriors of Langford. In business for over 20 years itself, H&R specializes in lath, stucco, Exterior Insulation Finish Systems (EIFS), rain screen systems and wood/ cement (Hardie) cladding.

"We have worked sideby-side with H&R for years, so it was a good fit for both companies," Craycroft says. "Adding their stucco expertise has allowed us to expand what we can deliver for clients."



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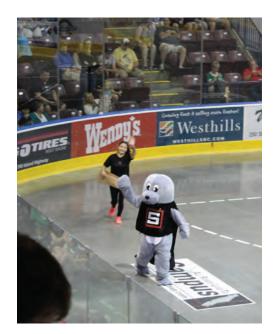
a Hand

At Slegg, getting involved with local community events and charities is just part of being a local business **Slegg Building Materials occupies** a unique place among Vancouver Island businesses. First, Slegg

is exclusive to the island, with nine locations serving various regions from Victoria north to Comox and Tofino. And because the company has been in business for more than 70 years, it has become a household name for generations of islanders. More than just a business, Slegg is truly a member of the Vancouver Island community, and that's a responsibility the company and its employees take very seriously.

"Vancouver Island is like one big, tightknit community," says Jason Balderston, General Manager of Slegg's Sidney location and the company's Marketing Manager. "We have always felt like we have an obligation to give back to the communities where we operate, so we like to do all we can to support local charities and activities."

Naturally, being a good corporate citizen goes hand-in-hand with running a good business, but Slegg's commitment to the communities it serves goes much deeper than that. In fact, the combination of Slegg's history and the unique Vancouver Island marketplace fosters a different kind of motivation for community involvement for the





Any person who grew up on Vancouver Island playing minor hockey, baseball, lacrosse or soccer very likely had Slegg as their team sponsor.





Slegg's involvement in the community ranges from charitable donations to sponsorships and events.

company and its employees. At Slegg, community involvement is personal.

Slegg's involvement in the community comes in several forms, from charitable donations to sponsorships and running full-scale events. For example, one charity that has always been a focus for the company is the Canadian Cancer Society. With each cash or debit card purchase made at Slegg, the company donates one percent of the proceeds to the Cancer Society. Says Balderston: "At the end of the year, we always top up the contribution to reach at least \$75,000 annually, and we have topped \$100,000 several times."

In addition to the company's financial donations, Slegg employees also

volunteer hundreds of hours raising additional funds for the Cancer Society through store barbeques, pancake breakfasts, golf tournaments and special events. One of Slegg's major annual fundraising events is the Telus Motorcycle Ride for Dad in June. Each Father's Day hundreds of motorcycle riders come together for a barbeque in the parking lot of Slegg's Cumberland location before taking off for a mass round-the-island ride.

Many of Slegg's charitable fundraising events are much smaller and community specific, meaning they are organized out of a specific Slegg location and focus on meeting an immediate local need. For example, Slegg's Nanaimo store has run

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a golf tournament for the last 10 years that brings employees and contractors together to raise funds for a local school lunch program.

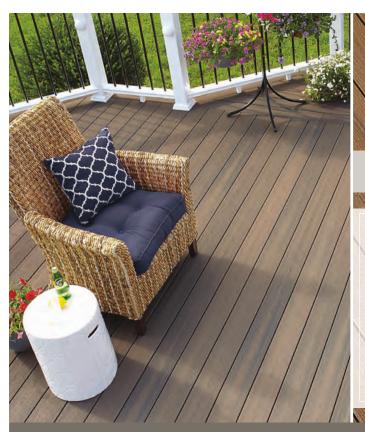
"Individual stores also often hold events to help local families dealing with a crisis," Balderston adds. "For instance, stores held events to help families affected by the forest fires in the interior last year."

Of course, Slegg has always been very involved as a sponsor of community sport. Any person who grew up on Vancouver Island playing minor hockey, baseball, lacrosse or soccer, or has a child active in one or more of those sports. has very likely had Slegg as their team sponsor. The company is also very active in sponsoring teams at the elite amateur and professional levels, throwing its



Many of Slegg's charitable events are held at a specific Slegg location and focus on an immediate local need.





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The company is very active in sponsoring elite amateur and professional sports teams.

support behind the Victoria Shamrocks and Nanaimo Timbermen lacrosse teams: the Victoria Grizzlies, Nanaimo Clippers and Saanich Braves junior hockey teams; and the Victoria Harbourcats summer collegiate baseball team.

Aside from local arenas and playing fields, it's also not uncommon to see Slegg's logo prominently displayed at more unusual community events. These include various dragon boat festivals up and down the coast during the summer, and at the "Slegg Night of Mayhem" demolition derby at Western Speedway in Victoria. The company is also the title sponsor of the "Rock for a Reason" benefit concert held each summer to raise money for BC Cancer.

"The great thing is we never have any trouble getting Slegg employees to volunteer to help out at our charitable events, and many take part," Balderston explains. "It's a great way to build our team and build the community at the same time."



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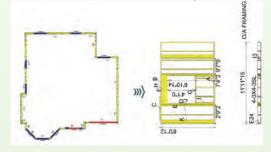
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Slegg's contractor customers know they will get the help they need from people who know their business

Anyone who has shopped in a large chain home improvement store knows what less-than-excellent service looks like.

Sales associates tend to be few and far between, and even when you can find one they are often short on experience and product knowledge. Luckily Slegg Building Materials prides itself on providing customers with a very different experience.

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One key reason customers keep coming back to Slegg, for decades in some cases, is the experienced staff. Customers who drop in regularly at certain locations can

product categories. Contractor customers also know they can count on having a chat and a few laughs with people they have dealt with for years.

"It's a definite advantage having a background in construction when I'm dealing with contractor customers."

-Terry Barton, Outside Contractor Sales, Admirals Road

count on dealing with Slegg employees they know and trust, building materials specialists who have spent years developing their knowledge in a range of

As we have done in previous issues of Island Builder, we'd like to introduce you to just a few of Slegg's longestserving employees.

Terry Barton

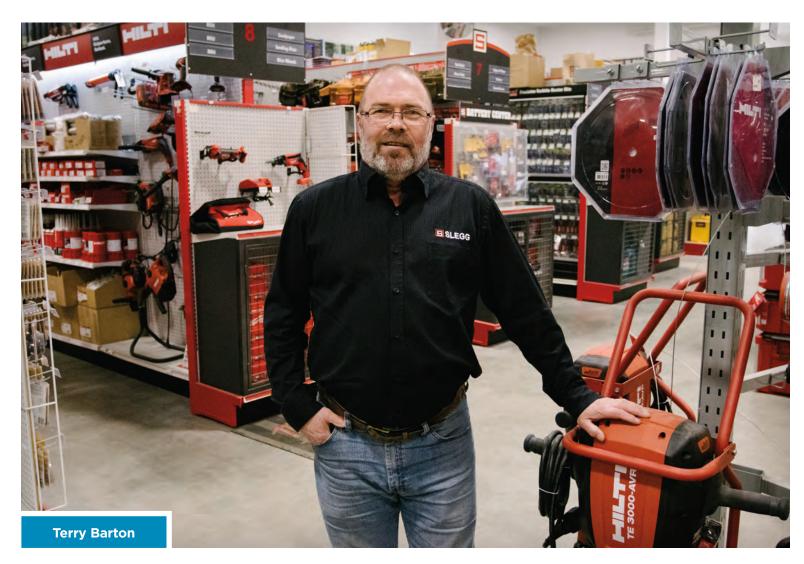
OUTSIDE CONTRACTOR SALES

Admirals Road

Terry Barton has a desk at Slegg's Admirals Road location, but he doesn't spend a whole lot of time sitting at it. Now an eight-year contractor sales veteran, Barton spends most of his day out on jobsites.

"I'm usually in the store about 6:00 a.m. to help the contractors who come in early get in and out quickly," says Barton. "After that, I like to head out to jobsites to see if any of our regular customers need anything, or just to drop off some donuts and coffee, or water on a hot day."

Barton should feel comfortable on construction sites: before joining



Slegg he spent 33 years in the industry working as a licensed carpenter and project manager. "It's a definite advantage having a background in construction when I'm dealing with contractor customers; I understand their needs and they value my opinion when they have an issue."

Originally from Port Perry, Ontario, Barton first headed west in 1979 for the Alberta oil boom and eventually moved on to his wife's native Vancouver Island. Since arriving in Victoria in 2002, his work in the construction industry has placed him at the centre of incredible changes to the city.

"The last seven years has really seen a steady boom, and there is still lots of room for growth," Barton says. "It's





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funny — when I left the jobsite and went into contractor sales I thought I would coast to retirement: now I'm twice as busy as before and I love it!"

Yvonne Mostad

CONTRACTOR DESK

Admirals Road

Regardless of what you may be shopping for, your comfort level always goes up when you see a familiar face when you enter the store. For customers who frequent Slegg's Admirals Road store, that familiar face behind the contractor counter is usually Yvonne Mostad.

Since joining the company 14 years ago, Mostad has been focused exclusively on contractor sales.

That means she is generally the main point of contact for contractors who have questions in the store, as well as

"Over the years I've been able to develop expertise in many product categories — anything to do with

I have gotten to know a lot of contractor customers; they come to me because they know I can quickly figure out what they need and what it's going to cost."

-Yvonne Mostad, Contractor Desk, Admirals Road

for outside sales associates who may call in from a jobsite to check on product inventory or to get a quote.

exterior walls, floor systems, engineered wood products, and I picked up masonry a few years ago," Mostad explains.



"I have gotten to know a lot of contractor customers; they come to me because they know I can quickly figure out what they need and what it's going to cost."

Another specialty category for Mostad is siding, specifically the Hardie fiber cement line and EasyTrim wall systems. "The EasyTrim system has a lot of components and goes with siding panels; I got involved right away when that system was introduced, so I can really help contractors who have questions about it."

When she's not working the contractor desk. Yvonne is an enthusiastic member of Slegg's dragon boat team — "Last year we competed in the corporate division at the Victoria dragon boat festival and we took the gold against BC Transit in the final."

Dave Van Den Bulk

CONTRACTOR SALES

Sidnev

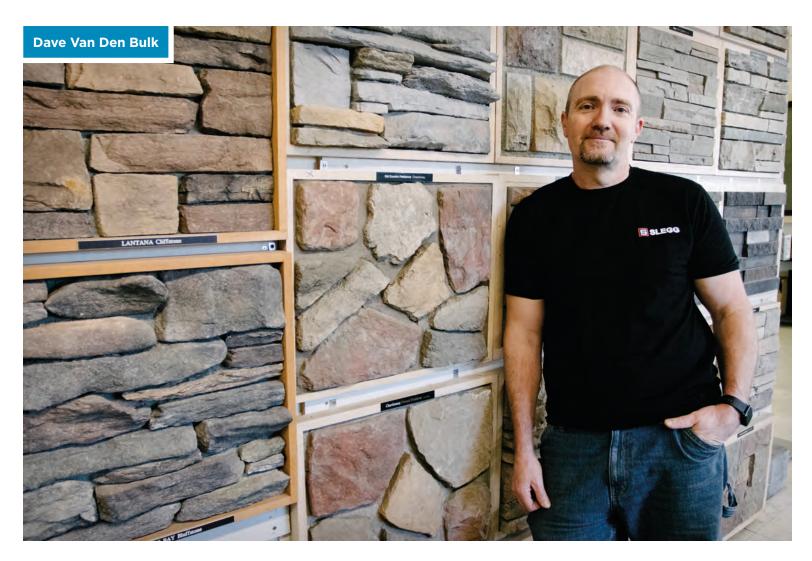
Dave Van Den Bulk jokes that he may be genetically engineered to work at Slegg Building Materials. He may have a point: his mother began working for Slegg as a cashier back in the 1970s, and his father had two stints at the company before

retiring from Slegg recently. It was those family connections that got the Sidney local started at Slegg as a teenager.

"I actually started helping out in the yard after school when I was just 13," Van Den Bulk recalls. "I worked at Slegg all through high school then left to travel. I came back full-time when I was 22 and I've been here ever since — 22 years now."

I worked at Slegg all through high school then left to travel. I came back full-time when I was 22 and I've been here ever since."

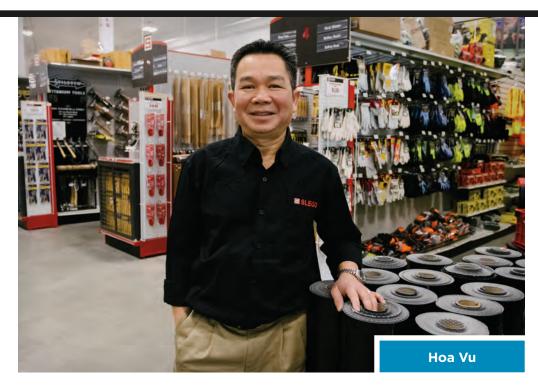
-Dave Van Den Bulk, Contractor Sales, Sidney



In addition to working in the yard preparing orders, Van Den Bulk has at times helped out with contractor sales, employee training and, thanks to his crane operator qualifications, bulk deliveries.

"There's an ongoing joke about what my job actually is here," he says. "I do lots of different things; I've tended to inherit jobs and never lose them."

Van Den Bulk's flexible hours at Slegg also allowed him to pursue a longtime passion—lacrosse. Over the course of a 10-year career playing at the top level for Victoria and Nanaimo, Van Den Bulk competed for all of Canada's top lacrosse honours, including the Minto Cup (Junior National Championships), President's Cup (Senior B National





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Championship), and the Mann Cup (Senior A National Championship).

Hoa Vu

INSIDE CONTRACTOR SALES

Langford

When it comes to distance travelled to end up as a Slegg employee, Hoa Vu likely has most of his co-workers beat. Vu came to Canada from his birthplace, Vietnam more than 30 years ago, but it wasn't to Vancouver Island and it wasn't to work in the construction or building supply industry.

"My first job in Canada was in a restaurant in Niagara Falls, Ontario," recalls Vu. "It was all I could really do then because I needed to learn English."

Seven years into his career in the restaurant business, fate took a turn for Vu. At a gathering of friends, he met a fellow Vietnamese immigrant who was in Niagara Falls visiting her home. An engagement quickly followed, but there was one snag.

"Mr. Slegg said I would have to move out to Vancouver Island to get married because he didn't want my fiancé to

I just kept on learning and now I get to use my knowledge to help customers; it's very rewarding."

-Hoa Vu, Inside Contractor Sales, Langford

sister. It just so happened that the woman lived on Vancouver Island where she worked in the Slegg family leave," Vu laughs. "It was a good deal for me, because he offered me an opportunity."



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From his first day 26 years ago, Vu says his job at Slegg has been a constant to use my knowledge to help customers; it's very rewarding."

"I work with contractors and multi-family builders and help them figure out the best options when it comes to doors."

-Grant Reid. Door Sales

learning experience. "I didn't know anything at first, so I started out helping in the warehouse. Then they needed someone in paint, so I had to learn all about paint, then about plumbing. I just kept on learning and now I get

Grant Reid

DOOR SALES

Any contractor or builder who buys doors on Vancouver Island has probably dealt with Grant Reid at some point. Reid has been with Slegg since 2000,

but he has been focused exclusively on door sales since 2016.

"I work with contractors and multifamily builders to help them figure out the best options when it comes to doors," Reid explains. "Certain clients also spec their doors to me; contractors and builders are our bread and butter in the Door Shop for sure."

The Slegg Door Shop specializes in manufacturing pre-hung doors, taking raw door slabs from manufacturers and cutting them to fit client specifications. Reid says the shop has the capacity to produce 150 finished doors per day, both for external customer orders and to stock Slegg's retail branches.

"We also have the ability to do small custom jobs for contractors who require

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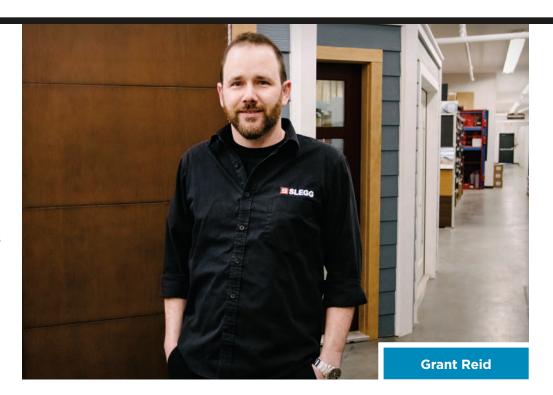
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non-standard sizes," Reid points out. "We just completed a job for a custom home that had some nine-foot doors spec'd by the architect; it's not always easy, but we can do it."

Reid says he spends about 40% of his time out on jobsites, confirming measurements, monitoring installations and interacting with clients. "That's probably the best part of my job: I like the diversity and dealing with customers on a personal level, maybe go to lunch, a supplier tour or even a baseball game now and then."

When he's not thinking of doors, Reid, originally hailing from Kitimat, loves to roam around the coast on his 32-foot cabin cruiser. "I love it here: I can't think of anywhere that compares."



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We connect our customers with the products and materials they need to succeed. Time really does fly when you're having fun—and selling building materials. It is hard to believe that

this marks the fourth edition of Slegg's Island Builder magazine. We launched this publication back in the spring of 2018 as a vehicle to help us better connect with the Vancouver Island contractor community and help to bring them closer to Slegg, our products and our vendors. Now, two years into the project, we believe those connections are stronger than ever, and Island Builder has helped tell that story.

Our goal with Island Builder was to connect with contractors on several levels. First, we wanted to let our most important customers know more about the innovative building products and materials they can get at Slegg to help them build better, faster, and more profitably. Next, we wanted to tell them about the helpful services Slegg offers to contractor customers, like on-time delivery and custom door manufacturing. And lastly, we wanted to acknowledge some of our great employees and customers and tell their stories.

When it comes to innovative new products, this issue has plenty to see from a range of segments. In "Hardscape Architects" (page 46), we explore products that allow property owners to beautify their outdoor spaces in a maintenance-free way using the latest in stone pavers, slabs and even synthetic grass. Then in "Layering Up" (page 59), we take a look at the cuttingedge exterior insulation materials that are helping contractors meet new Building Code requirements as the industry moves toward Net-Zero construction.

Slegg has always been known as a goto source for core building materials like lumber, insulation and drywall supplies. In recent years, we have broadened our selection to include many more interior finishing products and materials, creating a true one-stop-shop for contractors and developers to complete their entire project with Slegg. In our "Interior Design" feature (page 14), we turn the spotlight on interior product categories like flooring, paint, wall coverings, doors and mouldings and specialty items for the kitchen and bathroom, I think you will agree that Slegg really has your project covered!

Of course, people are the heart of our business, and we take time once again in this issue to recognize some of the individuals and companies that have helped make Slegg what it is today. In "Familiar Faces" (page 91), we give you a little more insight into some veteran Slegg employees many of our contractor customers see on an almost daily basis. And in "Mutual Support Network" (page 68), we get the story behind some of our most loyal contractor customers.

At Slegg, we like to think we are not just in the building materials business; we are in the connections business. We connect our customers with the products and materials they need to succeed, and in the process we build the lasting personal connections that have sustained our company for more than 70 years. We look forward to making many more.





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There was a time not too long ago when being "eco-friendly" seemed like just another hot marketing trend.

But unlike other fads and fashions, consumer demand for products that are more sustainable and energy efficient isn't likely to fade away any time soon. In fact, as concern about climate change and the overall health of our planet (and ourselves) increases year over year—not to mention the cost of heating and cooling our homes—demand for eco-friendly products will only grow.

Of course, when it comes to building products and materials, being environmentally friendly isn't just a matter of consumer taste. With building codes across Canada moving steadily toward the goal of achieving Net-Zero energy efficiency by 2030, it is vital that builders and contractors learn about the innovative options available to them and their clients. Featuring recycled or locally sourced raw materials, increased R-values and reduced VOCs, today's building products and materials are "greener" than ever before. In the Green Products Showcase, Slegg shines the spotlight on some of the latest eco-friendly construction items on the market.





All Weather Windows Attic Hatch

With more than 40 years in the industry, All Weather Windows invests heavily into research and innovation, which resulted in a groundbreaking solution to the attic hatch that any residential or commercial property can easily integrate into their plans.

All Weather Windows' attic hatch uses an eco-friendly solution: fiberglass scraps from window and door installations. A one-piece design ensures the hatch remains airtight. Weather stripping and insulation dams make the hatch's installation simple, reducing time and costs for the builder.

It is environmentally-minded, budget-friendly and meets a high standard for energy efficiency and building codes.

www.allweatherwindows.com

Canada Go Green

The 4 Seasons solar attic fan is designed and built for sloped shingle roof applications. The vent works by using the sun's energy to power a fan which exhausts excess heat, moisture and humidity out of the attic while promoting healthy air circulation. It can operate from morning until evening and because of the sensitivity of the solar panel, this unit can work even during low light conditions. The vent is similar in shape and size compared to traditional roof vents, allowing it to work passively after sun-down. This product is often used as an alternative to wind turbines.

www.canadagogreen.com

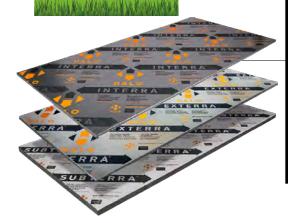




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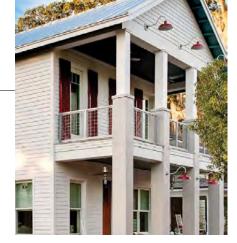
- Waterproofing protection
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James Hardie

James Hardie is the global leader in fiber cement technology, and has been furthering founder James Hardie's innovative, entrepreneurial legacy around the world for more than 125 years. James Hardie siding products are made from natural and sustainable raw materials that are made up of Portland cement. cellulose fibers, sand and water. Ten manufacturing facilities support the regional economy and reduce the environmental impact caused by transportation of materials, and at least 75% of raw materials are locally sourced. In 2019, the readers of Green Builder magazine selected James Hardie as offering the greenest siding products, with the most respondents recommending the company's sustainable exterior options over other siding manufactures.

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4G can be used in both walls and roofs, providing superior energy economy and durability in all climate zones, while significantly reducing unmanaged moisture and air infiltration. It has been tested and proven to improve R-Values by up to 10% over other spray foam insulation systems. It also has an improved yield, increasing from 8% to 10% over previous generation products.

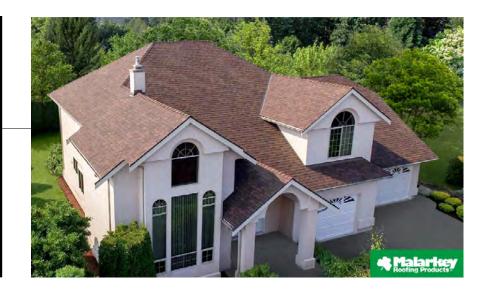
Also impressive are 4G's environmental benefits, as it has an ozone depleting potential of zero and a global warming potential (GWP) of just 1. This is because its formulation utilizes hydrofluoroolefins (HFOs) as a blowing agent, replacing harmful hydrofluorocarbons (HFCs). 4G also makes a huge dent in waste reduction, as the foam itself contains over 3,400 recycled plastic water bottles in each resin drum. Lapolla Industries is the first in the world to develop and commercially release a wall-foam system that eliminates ozone depletion and reduces GWP.

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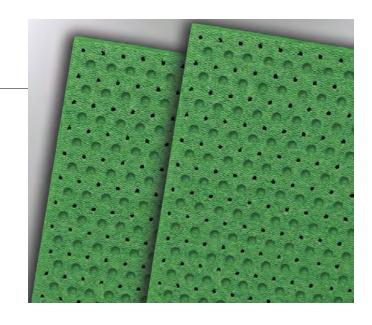
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www.PlastiFab.com

PLASTI-FAB Radon Guard® Insulation

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www.trimlite.com





ZIP System sheathing and tape

ZIP System sheathing and tape is a unique structural roof and wall system with a built-in water-resistive barrier and continuous air barrier to keep out water and air, while allowing panels to properly dry. Quick and simple twostep installation eliminates the need for housewrap, helping to save money on labor costs and improve project cycle times. ZIP System sheathing and tape forms a continuous rigid air barrier for a tight enclosure that protects against air leakage and contributes to energy efficiency. Plus, with an integrated weather barrier it reduces risk of delays for barrier repairs.

- High-performance engineered wood structural sheathing delivers Structural 1 shear strength and exterior durability.
- Built-in water-resistive barrier eliminates the hassles of housewrap or felt.
- Continuous, rigid air barrier decreases unwanted air leakage for greater energy efficiency.
- Specially-designed acrylic seam sealing tape completes the system backed by a 180-Day Exposure Guarantee and a 30-Year Limited Warranty

www.huberwood.com/zip-system

